

UK and Ireland "Month or More" (MoM) Terms and Conditions

Where EAN has permitted rentals for a period of 28 days or more, the following terms and conditions shall apply in addition to those contained within United Kingdom Daily Rental terms and conditions:

Additional Definitions:

Service Term means the period from delivery or collection of the Vehicle until the later of the expiry of the rental period, 8 business hours after the pre-arranged collection time, or the Vehicle's return inspection by EAN;

1. Minimum MoM Criteria

The minimum qualification for the discounted, MoM Rates are that the rental period must exceed 28 calendar days for a minimum of 1 Vehicle. MoM Rates are based on pre-booked rentals, and are not applicable for other rentals that are extended beyond 28 calendar days. If the rental period is terminated within the first 28 calendar days, the Daily Rental Rates will apply.

2. Reporting Mileage

- 2.1 The applicable charges set out in the Rates for exceeding the permitted mileage for the Vehicles are based on each Vehicle's mileage, and not on a pooled basis, and are calculated at the end of each 28 day period, not at the end of each the Service Term.
- 2.2 Customer shall report accurate odometer mileage readings to EAN's relevant branch for each every 28 days, which reading EAN shall be entitled to verify, or obtain for itself, from time to time by inspection of the Vehicle(s).
- 2.3 An appropriate method of reporting shall be agreed between EAN and Customer. Customer shall ensure that all Drivers are aware of the obligation to report the mileage and agree that the Driver may be contacted by EAN in order to verify the mileage.
- 2.4 If Customer fails to report accurate odometer mileage in a timely manner, it shall be responsible for any costs associated with the non-warranty service or any repair issues.
- 2.5 If the odometer on any Vehicle ceases to function properly or if EAN's or the manufacturer's seals on the odometer of any Vehicle is or has been interfered with, EAN shall be entitled to estimate the distance travelled by that Vehicle for the period for which the odometer has failed to function properly. If the odometer of the Vehicle shall fail Customer shall immediately deliver the Vehicle to Customer for repair and shall inform Customer of the dates upon which the odometer was not working.
- 2.6 The applicable charges set out in the Rates for exceeding the permitted mileage for the Vehicles are based on each Vehicle's mileage, and not on a pooled basis, and are calculated at the end of each 28 day period, not at the end of each the Service Term.

3. Vehicle Exchange

EAN reserves the right to exchange Vehicles, on reasonable notice to Customer, with a Vehicle in the same Vehicle detailed in the reservation for a Vehicle by Customer placed with EAN., if persistent, any delay in exchanging a Vehicle may result in an increase Rates or removal of the MoM Services.

4. Modifications

- 4.1 Upon reasonable request of Customer, EAN may, at its sole discretion, approve by written notice requested modifications to a Vehicle.
- 4.2 Customer will be liable for any Damage to a Vehicle that may occur as a result of modifications being made by Customer or on its behalf to the Vehicle.

5. Vehicle Safety Checks

Whilst the Vehicle is on hire, it is Customer responsibility to check all fluid levels and regularly maintain oil levels, as per the Vehicle manufacturer's requirements.

6. Payments

- 6.1 Payment for MoM rentals shall be processed in advance and in 28 day periods.
- 6.2 Any Vehicles returned with unused days will be refunded the pro-rata difference as long as the Service Term has exceeded the initial 28 days.

7. Tyres

- 7.1 EAN includes general wear and tear to tyres within the relevant Rates; however, punctures or Damage to tyres shall be Customer's responsibility.
- 7.2 Where available EAN will endeavour to use mobile service suppliers, and there will be an additional charge as specified in the applicable Rates Schedule when this service is provided out of normal business hours.
- 7.3 EAN's approved tyre suppliers are Kwik Fit, ATS and National.
- 7.4 Tyres will be replaced at anything below 3mm tread depth.
- 7.5 Customer should call EAN when the tread is at 3mm during routine safety checks.
- 7.6 EAN's approved suppliers have the specifications of the tyres EAN approves.

7.7 EAN will not reimburse beyond the cost of those that are approved.

8. Servicing and Maintenance

- 8.1 EAN includes the costs of service and maintenance related to the running of the Vehicles within the relevant Rates unless stated otherwise. This includes scheduled maintenance and any work covered by the manufacturer's warranty (including recalls). Work outside these parameters will be chargeable to Customer.
- 8.2 EAN requires that Vehicles need to be serviced as and when indicated on the dash board of the Vehicle. Customer should refer to the Vehicle handbook for further guidance.
- 8.3 It is Customer's responsibility to advise EAN when a Vehicle is due for a service or requires maintenance. When either occurs, Customer should contact EAN immediately so that EAN can arrange the relevant work.
- 8.4 Failing to notify EAN of warning indicators as soon as was reasonably practical will be deemed a material breach of the Agreement. If a Vehicle suffers damage as a result of any such breach, Customer shall indemnify EAN against all liabilities, costs, expenses, damages and losses and all other reasonable professional costs and expenses suffered or incurred by EAN arising out of or in connection with such breach by Customer plus an administrative charge as set out in the applicable Rates.